



## Welcome to Easy Park!

**Lot # 32 – Pacific Centre North (777 Dunsmuir)  
Random Gated Parking**

**DO NOT park in any stall marked RESERVED.**

### Your Parking Facility

**Lot #32 – 777 Dunsmuir**

*Car access on east side Howe St. (south of Pender St.)  
Pedestrian entrance and exit from 777 Dunsmuir St. (at  
Howe St.). The elevator used to access the monthly  
parking levels P2 and P3 is the elevator that's right  
beside the glass doors to Holt Renfrew (not the set of 6  
elevators for the KPMG building).*

#### Random gated parking

*Please DO NOT park in any stall marked with a reserved  
sign. Your permit is for any unmarked stall only.*

**YOUR REMOTE & ACCESS CARD:** *Please pull your  
vehicle close to the gate and press the large button to  
activate the gate. The white access card is required to  
enter in the 777 Dunsmuir building after hours and to  
access the elevator at all times.*

### Contact Us

Monthly Parking Department 1-888-501-1343 monthlyparking@easyparkcs.zendesk.com Mon – Fri, 8.30am-4.30pm	24/7 Emergency 604.682.0555
---	-----------------------------------

### Emergency Services – 604.682.0555

- Complimentary battery boost to start your vehicle.
- Complimentary retrieval of keys locked within your vehicle (upon sufficient proof of ownership of the vehicle, of course).
- Complimentary inflation of your tire where inflation is required for safe use.
- Complimentary removal of damaged flat tire and replacement with vehicle's serviceable spare tire.

*All services are provided under contract by Buster's Towing Services. Any services beyond those listed above are not included in the program and are provided by Buster's at the customer's cost. Buster's staff are trained to provide these services in a manner to ensure that there is no damage to the vehicle, the vehicle's finish or any mechanical or electronic systems.*

Hello!

We are excited to welcome you to EasyPark as a monthly parking pass holder. Here you'll find information on your facility, how to contact us, how to cancel your permit when the need arises, and how you can take steps to keep your vehicle safe. Your welcome package also includes your **EasyPerks** benefits card.

Check out [www.easypark.ca/easyperks](http://www.easypark.ca/easyperks) to view a list of participating businesses for which your **EasyPerks** card will afford you exclusive discounts.

We look forward to working with you.  
The Monthly Parking Team

### Safety & Security

EasyPark strives in every possible way to provide a safe parking environment for our patrons and it's important that everyone take steps to help keep themselves and their fellow parking patrons safe and secure.

Please follow these simple tips to help protect yourself:

1. Do not leave anything valuable in your vehicle at any time.
2. If you must leave items in your vehicle, make sure they are out of sight. This includes items such as small change, GPS mounts, sunglasses, CDs, empty bags etc.
3. If you park in a gated area, be vigilant – ensure the gate has fully closed before proceeding in or out of the lot. Similarly, ensure all pedestrian access points are securely closed behind you.

Remember, you should report any compromised access points or suspicious activity immediately to our 24/7 emergency line at **604.682.0555**

### Cancel Parking

When the times comes to cancel your parking, return your parking permit by logging into your account from our website. There are step by step instructions under Monthly Parking – FAQs.

**Ensure your permit is returned 15 days prior to your last day of parking.** If you require assistance, please email our monthly parking department.

Remember: your last day of parking will always be the last day in a calendar month.