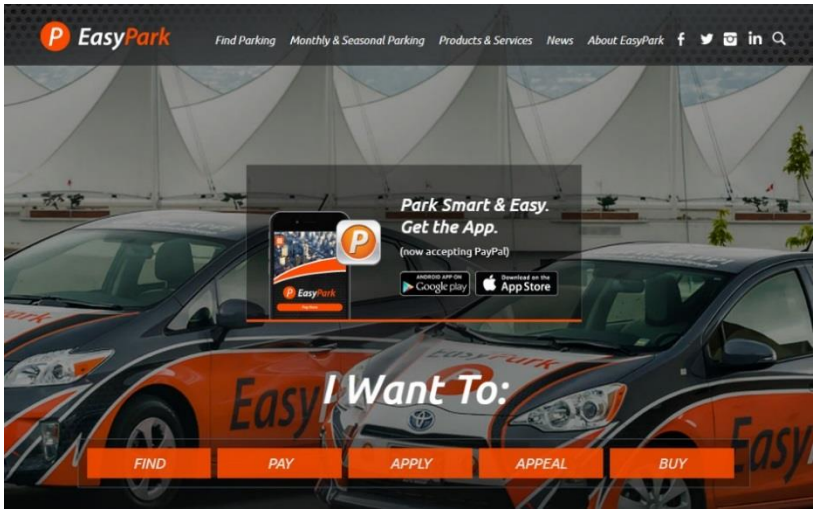
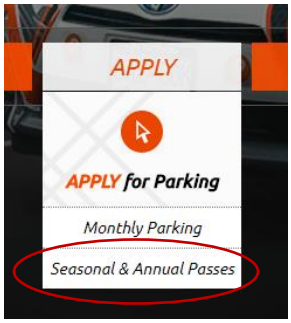
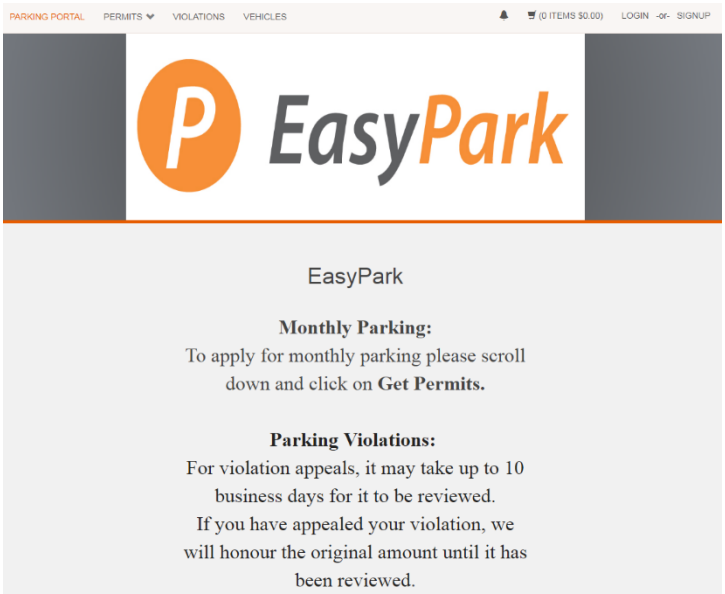
| ***Reset a Password*** | | |
|---|---|---|
| 1 | Go to our Easy Park website at: http://www.easypark.ca/ |  |
| 2 | Select “APPLY” and then “Monthly Parking” from the dropdown menu. |  |
| 3 | You will be redirected to the following screen. |  |
| 4 | At the top, righthand side of the screen, click “LOGIN.” | |

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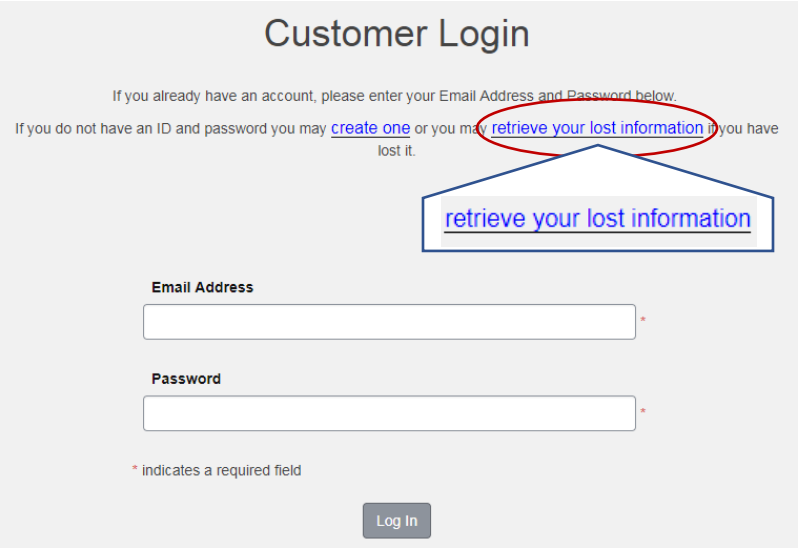
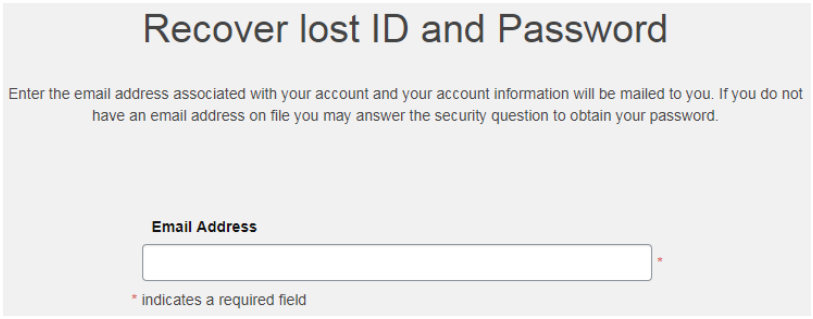
| 5 | You will be re-directed to the following screen. Click on the link that says, “retrieve your lost information.” |  |
| 6 | Enter the email associated with your Easy Park account, and a link will be sent to you to create a new password. |  |
| 7 | If you receive the following error message, your email is linked to multiple accounts.<br><br>Please call the Monthly Parking Department at 604-682-6744 option 6, or email monthlyparking@easyparkcs.zendesk.com | **The address you entered produced ambiguous results. Please contact the parking office.** |